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# Quality Policy

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Simcoa Operations produces high-grade silicon and silica fume, which is sold to both the domestic and international markets. Simcoa manages both smelter and quarry operations in Australia.

Simcoa has adopted an AS/NZS ISO 9001:2008 quality management system as a fundamental part of its management philosophy and is committed to:

- Conducting its business in a customer-focused manner that aims to continuously improve the effectiveness of its processes and systems.
- Providing product that meets the expectations of our customers.
- Communicating this policy to employees and contractors.
- Reviewing and updating this policy on a regular basis.
- Ensuring that this policy is available to customers and other interested parties.

Continual quality improvement will allow Simcoa to provide a high degree of customer satisfaction, maximise efficiency and competitiveness.

The General Manager - Production is responsible for ensuring the overall effectiveness of the quality management system. The responsibility for ensuring that the requirements of each and every element of the system are followed rests with each individual employee.

**David Miles**  
**Vice President**  
**Site Services and Marketing**

**Drew Harris**  
**General Manager – Production /**  
**Registered Mine Manager**

November 2013

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